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COMMUNITY ANIMAL HEALTH

Supplementary material

Supplement Table 1. Regional Locations of 252[a] Participating Shelters

Region[b]	Number	%
New England	18	7.1
Middle Atlantic	11	4.4
South Atlantic	47	18.7
East North Central	45	17.9
East South Central	14	5.6
West North Central	19	7.5
West South Central	24	9.5
Mountain Region	36	14.3
Pacific	40	15.9

[a]Six shelters did not report a region, and one organization had shelters in 3 regions and is counted 3 times in the total responses.

[b]Geographic divisions used by the U.S. Census.

Supplement Table 2. Geographic Locations/Population Densities of 257[a] Participating Shelters

Location[b]	Number	%
Urban	77	30.0
Suburban	98	38.1
Rural	109	42.4
Industrial	25	9.7

[a]One shelter did not respond and 24 shelters had > 1 geographic location/population density category.

[b]Definitions were provided in Qualtrics survey as follows:
Urban: (e.g., city center, downtown, large town)
Suburban: (e.g., residential neighborhood, outside city, commuter town)
Rural: (e.g., small village, farmland, countryside)
Industrial: (e.g., co-located with municipal services such as waste management, water treatment, warehouse district)

Supplement Table 3. Dedicated Software Reported by 221[a] Participating Shelters by Shelter Type

Software Program	No.	Private: With Contracts	Private: Without Contracts	Municipal
PetPoint	70	6	43	21
Shelterluv	61	6	47	8
Chameleon	26	0	2	24
sheltermanager.com	25	3	11	11
ShelterBuddy	10	1	5	4
Petstablished	7	0	5	2
Shelter Pro	5	0	0	1
AnimalsFirst	2	0	1	1
Salesforce	2	0	2	0
Animal Shelter Net	1	0	1	0
Covetrus[b]	1	0	1	0
DaySmart	1	0	1	0
eVetPractice	1	0	1	0
Pawlytics	2	1	1	0
Pet Friend	1	0	0	1
Shelter Boss	1	0	0	1
Sparkie	1	0	1	0
To Their Rescue (To Your Rescue)	1	0	0	1
Trackabeast	1	0	1	0

Unknown to respondent	3	2	1	0

[a]Two shelters did not respond to the question, and the adoption center, foster-based organization (using Chameleon) is not in the Table. One shelter used Daysmart and added ShelterLuv and is represented twice in the counts in the Table.

[b]Covetrus software type not specified here – there are various options.

Qualtrics Survey:

Animal Shelter Data Usage, Barriers, and Aspirations

Start of Block: Introduction and Consent

Introduction: As current or former contributors to Shelter Animals Count (SAC), you understand that quality data can enhance individual animal care, help reunite lost pets with their owners, enhance shelter operations, and much more. We are conducting this survey to better understand how shelters currently use their data and to identify barriers to its usage. Please help us by completing this survey! We believe survey results could inform new programs and influence allocation of resources that address the challenges shelters face.

This study is being led by Dr. Jessica Reed, in collaboration with Shelter Animals Count (SAC). We are asking that only sheltering organizations with a physical facility participate. To preserve the validity of the survey results, please ensure that only one survey is submitted from your organization. We ask your organization designate a person with significant knowledge of data collection and usage within your organization to complete the survey -- although we encourage them to ask colleagues for information when necessary. The survey may be saved and re-entered periodically to allow time for consultation with other people. Qualtrics automatically saves your survey as you work through it. Respondents will receive a link to their individual survey if they need to finish at a later time. Please use the same browser if returning to a survey and do not clear your "cookies" in between taking the survey if you must complete it at a different time.

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Privacy/Confidentiality/Data Security: The participation of your organization is entirely voluntary. You may decline to participate at any time without jeopardizing your organization's

relationship with Cornell University or SAC. We anticipate that participation in this survey presents no greater risk than everyday use of the internet. The survey is anonymous unless you choose to share your name and contact information. Regardless, your responses are confidential and will be seen only by study personnel. You need not complete every question. When results are reported, only aggregated data will be presented. No individual shelter will ever be identified. You may decline to participate by not taking this survey. At the end of the survey, you will be offered a chance to register for a drawing for 1 of 10 $50 Amazon gift cards. If you opt into this drawing, you will be taken to a separate site to share your contact information, but your organization's information will not be linked to your survey responses in any way. This survey contains approximately 20-30 questions and is expected to take no more than **20** minutes to complete.

End of Block: Introduction and Consent

Start of Block: Section 1: Shelter Characteristics

Section I: Characteristics of your shelter: The following questions request information about the characteristics of your shelter.

Q1ORGTYPE Which of the following BEST describes your organization?

- ○ Private/nonprofit animal organization with a physical facility that holds government/municipal animal control contracts (1)
- ○ Private/nonprofit animal shelter with a physical facility with no government/municipal animal control contracts (2)
- ○ Government/municipal animal shelter with a physical facility (3)
- ○ Rescue (exclusively foster based with NO physical facility) (4)
- ○ Non-sheltering service provider (no physical facility) (5)
- ○ Field or animal control services only (no physical facility) (6)
- ○ Other (please describe) (7)

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Q2INTAKE Which of the following BEST describes your organization?

- ○ Open Intake (1)
- ○ Limited Intake (2)
- ○ Managed Intake (3)
- ○ Other (please explain) (4) _____

Q3MOR1LOC Does your organization have more than one shelter location?

- ○ Yes (1)
- ○ No (2)

Q3ANUMLOC How many shelter locations does your organization currently have? **Enter the number.**

_____

Q4PRIMROL Which 1 or 2 roles best describe your primary work in your organization?

- [ ] Executive leadership (1)
- [ ] Department head (2)
- [ ] Member of the medical team (3)
- [ ] Member of the behavior team (4)
- [ ] Member of animal care team (5)
- [ ] Development or fundraising (6)
- [ ] Data management (7)
- [ ] Other (please describe) (8)

_____

5ORGAGE How long has your organization been in operation?

- ○ Less than 1 year (1)
- ○ 1 to 10 years (2)
- ○ Greater than 10 years (3)
- ○ Not sure (4)

Q6INTNUM Approximately what was your animal intake (all species) in 2023?

- ○ 0-100 (1)
- ○ 101-1,000 (2)
- ○ 1,001-2,500 (3)
- ○ 2,501-5,000 (4)
- ○ 5,001-10,000 (5)
- ○ 10,001-20,000 (6)
- ○ 20,001-35,000 (7)
- ○ 35,001-55,000 (8)
- ○ Greater than 55,000 (9)

Q7BUDGET Approximately what was the overall budget for your organization (and all locations together, if applicable) in the year 2023?

- ○ $1-$500,000 (1)
- ○ $500,001-$1,000,000 (2)
- ○ $1,000,001-$10,000,000 (3)
- ○ $10,000,001-$20,000,000 (4)
- ○ Greater than $20,000,000 (5)
- ○ Prefer not to answer (6)

Q8REGION In which US region(s) is/are your shelter(s) located? **Select ALL that apply if you have shelters in multiple regions.**

- [ ] New England (Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont) (1)
- [ ] Middle Atlantic (New York, New Jersey, Pennsylvania) (2)
- [ ] South Atlantic (Delaware, Florida, Georgia, Maryland, North Carolina, South Carolina, Virginia, Washington DC, West Virginia) (3)
- [ ] East North Central (Illinois, Indiana, Michigan, Ohio, Wisconsin) (4)
- [ ] East South Central (Alabama, Kentucky, Mississippi, Tennessee) (5)
- [ ] West North Central (Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota) (6)
- [ ] West South Central (Arkansas, Louisiana, Oklahoma, Texas) (7)
- [ ] Mountain Region (Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming) (8)
- [ ] Pacific (Alaska, California, Hawaii, Oregon, Washington) (9)

Q9SETTING How would you describe the area(s) in which your shelter(s) is/are located? **Select ALL that apply if you have shelters in different areas.**

- ☐ Urban (e.g., city center, downtown, large town) (1)
- ☐ Suburban (e.g., residential neighborhood outside a city, commuter town) (2)
- ☐ Rural (e.g., countryside, farmland, small village) (3)
- ☐ Industrial (e.g., co-located with municipal services such as waste management, water treatment; warehouse district) (4)

End of Block: Section 1: Shelter Characteristics

Start of Block: Section 2: Methods of Data Collection

Section 2: The questions in this section pertain to methods of data collection regarding animals currently IN SHELTER care.

Definitions:

Animal-related data includes information related to intake, outcome, preventive health, surgical, medical, and behavior.

Q10ANINFO Which method(s) does your organization currently use to collect animal-related information (e.g., species, sex, age, outcome type, etc.) about animals IN SHELTER care? **Select ALL that apply.**

- ☐ Dedicated software program (e.g., Chameleon, PetPoint, ShelterLuv, Shelter Buddy, ClinicHQ, etc.) (1)
- ☐ Self-made electronic file system (e.g., Excel, Access, Google Sheets, etc.) (2)
- ☐ Paper documentation (3)
- ☐ Other method (please describe) (4)

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Q10APROG You indicated that your organization uses a dedicated software program. Which dedicated program are you currently using to collect your IN SHELTER animal-related information?

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Q10BNOPRO You indicated that your organization is NOT using a dedicated software program to collect your animal-related information. Why not? **Select ALL that apply.**

- ☐ Unaware that dedicated software program exists (1)
- ☐ Cost (2)
- ☐ Incompatibility with other software (3)
- ☐ Lack of hardware or technology equipment (4)
- ☐ Data security concerns (5)
- ☐ Lack of tech savvy staff (6)
- ☐ Don't feel it is needed (7)
- ☐ Other (please describe) (8)

_____

Q11TIMEUS For approximately how long has your shelter used this/these method(s) of data collection?

- ○ Less than one year (1)
- ○ 1-4 years (2)
- ○ 5-10 years (3)
- ○ More than 10 years (4)
- ○ Not sure (5)

Q12WHODAT WHO in your shelter collects animal-related data? **Select ALL that apply.**

- ☐ Intake staff (1)
- ☐ Animal care staff (2)
- ☐ Veterinary staff (3)
- ☐ Behavior staff (4)
- ☐ Adoptions staff (5)
- ☐ Animal control officers (6)
- ☐ Volunteers (7)
- ☐ Other (please describe) (8)

_____

Q13TRAIN Do those performing data collection / data entry receive any specialized training?

- ○ Yes (1)
- ○ No (2)

End of Block: Section 2: Methods of Data Collection

Start of Block: Section 3: Use of Intake Data

Section 3: The questions in this section pertain to your organization's use of its INTAKE data for internal and external purposes beyond reporting to Shelter Animals Count.

Definitions:

Intake data includes animal characteristics (e.g., species, breed, color, age, sex, alter status, size), identifications (e.g., microchip), intake types (e.g., stray, owner surrender, transfer in, seizure, born in care), location, and intake reasons (e.g., animal behavior, animal medical, owner moving, owner had baby, etc.). *Internal use* includes sharing summarized data within your organization for making operational and other programmatic decisions. *External-facing use* includes using summarized data in your communications to people outside of your own organization.

Q14IDATAI How does your shelter use its summarized INTAKE data for INTERNAL operations? **Select ALL that apply.**

- [ ] To identify and track trends over time (e.g., seasonal trends, RTO rates, emergence of in shelter disease, etc.) (1)
- [ ] For internal reporting (e.g., to the Board, leadership team, etc.) (2)
- [ ] To calculate statistics (e.g., length of stay, live release rate, % dogs vs. puppies, etc.) (3)
- [ ] To assist in formulating budgets (4)
- [ ] To track animal inventory (5)
- [ ] To set goals and assess program performance (6)
- [ ] To identify areas for target intervention (7)
- [ ] Other (please describe) (8)

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- [ ] Our organization does NOT use our summarized intake data for internal use (9)

Q15IDATAE How does your shelter use its summarized INTAKE data for EXTERNAL-facing activities (beyond SAC reporting)? **Select ALL that apply.**

- ☐ For reporting (e.g., the public, potential adopters, government officials, etc.) (1)
- ☐ To calculate statistics (e.g., live release rate, % dogs, % kittens, etc.) (2)
- ☐ To compare our data to other organizations (3)
- ☐ To request and/or justify funding needs (e.g., grants, municipal support, fundraising, etc.) (4)
- ☐ To encourage/establish community collaborations (5)
- ☐ Other (please describe) (7)
  _____
- ☐ Our organization does NOT use our summarized intake data for external-facing activities (6)

End of Block: Section 3: Use of Intake Data

Start of Block: Section 4: Use Outcome Data

Section 4: The questions in this section pertain to your organization's utilization of its OUTCOME data beyond reporting to Shelter Animals Count. This section also addresses how this OUTCOME data is shared for internal and external-facing use.
Definitions: *Outcome data* describes outcome types which may include return to owner, transfer out, adoption, return to field, lost in care, died in care or euthanasia. *Internal use* includes sharing summarized data within your organization for making operational and other programmatic decisions. *External-facing use* includes using summarized data in your communications to people outside of your own organization.

Q16ODATAI How does your shelter use its OUTCOME data for INTERNAL operations? **Select ALL that apply.**

- ☐ To track trends over time (e.g., number of animals returned to owner, number of animals euthanized, number of animals transferred, etc.) (1)
- ☐ To calculate statistics (e.g., Live Release Rate, % dogs vs. % puppies, etc.) (2)
- ☐ To assist in formulating budgets (3)
- ☐ To set goals and assess program performance (4)
- ☐ To identify areas for target intervention (5)
- ☐ Other (please describe) (7)

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- ☐ Our organization does NOT use our summarized outcome data for internal use (6)

Q17ODATAE How does your shelter use its OUTCOME data for EXTERNAL-facing activities beyond SAC reporting? **Select ALL that apply.**

- ☐ For reporting (e.g., the public, potential adopters, government officials, etc.) (1)
- ☐ To share statistics (e.g., Live Release Rate, adoption numbers, etc.) (2)
- ☐ To compare our data to other organizations (3)
- ☐ For fundraising purposes (4)
- ☐ To request and/or justify expenses and funding needs (e.g., grants, municipal support, etc.) (5)
- ☐ To encourage/establish community collaborations. (6)
- ☐ Other (please describe) (8)
  _____
- ☐ Our organization does NOT use our summarized outcome data for external-facing activities (7)

End of Block: Section 4: Use Outcome Data

Start of Block: Section 5: Other Shelter Data (Non-Intake/Outcome)

Section 5: The questions in this section pertain to IN SHELTER animal-related data OTHER THAN intake and outcome data that are shared, both internally and externally.
Definitions: *OTHER (non-intake and non-outcome) data* include: preventative care data, surgeries performed, behavior notes, medical conditions, etc. *Internal use* includes sharing summarized data within your organization for making operational and other programmatic decisions. *External-facing use* includes communications to people outside of your own organization.

Q18DATCOL What additional types of non-intake and non-outcome data are collected for EACH animal IN SHELTER? **Select ALL that apply.**

- ☐ Preventive health care data (e.g. vaccines, deworming, daily monitoring) (1)
- ☐ Spay/neuter surgery data (e.g., type of surgery and date) (2)
- ☐ Veterinary care data (e.g., medical diagnoses, treatments beyond preventive care and spay/neuter) (3)
- ☐ NON-spay/neuter surgery data (e.g., type of surgeries and date(s)) (4)
- ☐ Behavior data (e.g. behavioral diagnoses, behavior plans, exercise notes) (5)
- ☐ Foster Information (6)
- ☐ Other (please describe) (8)

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- ☐ Our organization does NOT collect non-intake and non-outcome data (7)

Q19DATSUM What non-intake and non-outcome IN SHELTER data does your shelter summarize for INTERNAL and/or EXTERNAL USE? **Select ALL that apply.**

- ☐ Numbers of spay/neuter surgeries overall (all species combined) (1)
- ☐ Numbers of spay/neuter surgeries by species (2)
- ☐ Number and types of NON-spay/neuter surgeries (e.g., dentals, enucleations, etc.) (3)
- ☐ Numbers and types of medical conditions (4)
- ☐ Numbers and types of behavioral conditions (5)
- ☐ Other (please describe) (7) _____
- ☐ Our organization does NOT summarize non-intake and non-outcome data (6)

Q20DATUSI How does your shelter use the summarized non-intake and non-outcome data described in the preceding question for INTERNAL operations? **Select ALL that apply.**

- [ ] For reporting (e.g., board members, leadership team, etc.) (1)
- [ ] To track trends over time (e.g. changes in population, changes in length of stay, etc.) (2)
- [ ] To assist in formulating budgets and allocating resources (e.g., for medical care, staffing, etc.) (3)
- [ ] To set goals and assess program performance (4)
- [ ] To identify areas for target intervention (5)
- [ ] To boost staff and volunteer morale (6)
- [ ] Other (please describe) (8)
_____
- [ ] Our organization does NOT use summarized non-intake and non-outcome data for internal purposes (7)

Q21DATUSE How does your shelter use the summarized non-intake and non-outcome data described in the preceding question for EXTERNAL operations? **Select ALL that apply**.

- ☐ For reporting (e.g., the public, potential adopters, government officials, etc.) (1)
- ☐ To compare our data to other organizations (2)
- ☐ To fundraise (3)
- ☐ To request and/or justify expenses and funding needs (e.g., grants, municipal support, etc.) (4)
- ☐ To encourage/establish community collaborations (5)
- ☐ Other (please describe) (7) _____
- ☐ Our organization does NOT use our summarized/calculated non-intake/outcome data for external purposes (6)

Q22BARRIN What are the BARRIERS to your organization making better use of non-intake and non-income IN SHELTER animal-related data (for both internal and external use)? **Select ALL that apply.**

- ☐ Lack of personnel to enter data (1)
- ☐ Lack of time to enter data (2)
- ☐ Software challenges (e.g., inefficient data entry options, poor reporting mechanisms) (3)
- ☐ Hardware and other equipment limitations (4)
- ☐ General training for staff (5)
- ☐ Lack of specialized personnel to manage and analyze data (6)
- ☐ Lack of time to analyze data (7)
- ☐ Other (please describe) (9) _____
- ☐ We are happy with our current data use and are not facing any barriers (8)

Q23WISHIN Please list ANY questions relating to data or data collection regarding IN SHELTER animals you WISH you could answer but currently cannot.

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End of Block: Section 5: Other Shelter Data (Non-Intake/Outcome)

Start of Block: Section 6: Community Services Data

Section 6: The following questions pertain to COMMUNITY SERVICES offered at your organization.

Definitions:

Community Services are public-facing services your shelter offers to support pets and people in communities (e.g., medical care for owned pets, TNR, pet food bank, animal control, etc.)

Q24CMSERV Does your shelter offer any of the following COMMUNITY SERVICES? **Select ALL that apply.**

- ☐ Spay/neuter services to publicly owned animals (1)
- ☐ Veterinary services (non-spay/neuter) to publicly owned animals (2)
- ☐ Behavior services for publicly owned animals (e.g., basic obedience classes, behavior consultations in-person, over the phone, or online, etc.) (3)
- ☐ Intake diversion/Retention support (e.g., pet food pantry, pet supplies, grooming services, fence building, dog houses, etc.) (4)
- ☐ Rehoming support (rehoming assistance rather than owner relinquishment) (5)
- ☐ Housing support (e.g., temporary housing for animals, pet rent support, etc.) (6)
- ☐ Field services (e.g., TNR, return-to-owner in the field, public call types and responses, etc.) (7)
- ☐ Other (please describe) (9)
  _____
- ☐ Our organization does NOT offer any of the community services listed below (8)

Q25CODAT1 Does your organization collect data on ANY of your offered community services?

- ○ Yes (1)
- ○ No (2)
- ○ Unsure (3)

Q25ACSCOL For which COMMUNITY SERVICES does your organization collect data? **Select ALL that apply.**

- ☐ Spay/neuter services to publicly owned animals (1)
- ☐ Veterinary services (non-spay/neuter) to publicly owned animals (2)
- ☐ Behavior services for publicly owned animals (e.g., basic obedience classes, behavior consultations in-person, over the phone, or online, etc.) (3)
- ☐ Intake diversion/Retention support (e.g., pet food pantry, pet supplies, grooming services, fence building, dog houses, etc.) (4)
- ☐ Rehoming support (rehoming assistance rather than owner relinquishment) (5)
- ☐ Housing support (e.g., temporary housing for animals, pet rent support, etc.) (6)
- ☐ Field services (e.g., TNR, return-to-owner in the field, public call types and responses, etc.) (7)
- ☐ Other (please describe) (8)

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Q25BCSUSE Which method(s) does your organization currently use to collect COMMUNITY SERVICES-related data? **Select ALL that apply.**

- ☐ Dedicated software program (e.g., Clinic HQ, PetPoint, ShelterLuv, etc.) (1)
- ☐ Paper documentation (2)
- ☐ Self-made electronic files (e.g., Excel, Access, etc.) (3)
- ☐ Other (please describe) (4)

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Q25CNOCSS If you are NOT using a dedicated software program to collect your COMMUNITY SERVICES-related data, why not? **Select ALL that apply.**

- ☐ Unaware that dedicated software program exists (1)
- ☐ Cost (2)
- ☐ Incompatibility with other software (3)
- ☐ Hardware or other technology/equipment limitations (4)
- ☐ Data security concerns (5)
- ☐ Don't feel it is needed (6)
- ☐ Lack of tech savvy staff (7)
- ☐ Other (please describe) (8)

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Q25DCSDWH What software program(s) are you currently using to collect your COMMUNITY SERVICES data? **List ALL that apply if you are using more than one program.**

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Q25EFS You indicated that your organization collects FIELD SERVICE data. Which types of FIELD SERVICE data do you collect? **Select ALL that apply.**

- ☐ Summary of number of requests for service (1)
- ☐ Type of service requested (2)
- ☐ Service locations (3)
- ☐ Service results/solutions (4)
- ☐ Animal data for animals related to calls for service (5)
- ☐ Returns to owners/homes in the field (no intake) (6)
- ☐ TNR services for community (7)
- ☐ Other (please describe) (8)

_____

Q25FYNCSD What are the main reasons your organization does NOT collect COMMUNITY SERVICES data? **Select all that apply.**

- ☐ No community-facing services are offered (1)
- ☐ No need to collect community services data (2)
- ☐ Not sure how to use community services data (3)
- ☐ Lack of personnel to collect/record data (4)
- ☐ Software is not conducive to collecting/recording community services data (5)
- ☐ Lack of time to collect/record data for community programs (6)
- ☐ Other (please describe) (7)

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Q26CSDDO What does your organization do with your COMMUNITY SERVICES-related data? **Select ALL that apply.**

- ☐ We send it to SAC (1)
- ☐ We use it internally in our organization (2)
- ☐ We share it externally (outside of our organization) (3)
- ☐ Unsure (4)
- ☐ Other (please describe) (6) _____
- ☐ We do NOT use our community services data (5)

Q27CSDWHO With whom do you share at least some of the data collected from your COMMUNITY SERVICES?

- ☐ The public (1)
- ☐ Your local government (2)
- ☐ Local veterinary practices (3)
- ☐ Local animal shelter(s) and rescues (4)
- ☐ Donors and supporters (5)
- ☐ Academic institutions (6)
- ☐ Other (please describe) (7) _____

8CSDHOW How does your organization use the knowledge gained from the COMMUNITY SERVICES-related data in the development and implementation of your community facing programs? **Select all that apply.**

- ☐ For distribution of resources to our public facing programs (1)
- ☐ We discuss the data with our organization's board (2)
- ☐ To fundraise for our public facing programs. (3)
- ☐ To establish committees or task forces to address identified issues (4)
- ☐ To collaborate with external partners or experts (5)
- ☐ To Integrate data-driven recommendations into our organizations strategic planning process (6)
- ☐ Other (please describe) (7)

_____

Q29BARCSD What are the main BARRIERS to your organization making better use of the COMMUNITY SERVICES-related data you described above? **Select ALL that apply.**

☐ We are happy with our current use of our community services data and are not facing any barriers (1)

☐ Lack of personnel to enter data (2)

☐ Lack of time to enter data (3)

☐ Software challenges (e.g., inefficient data entry options, poor reporting mechanisms, etc.) (4)

☐ Hardware or other technology/equipment limitations (5)

☐ General training for staff (6)

☐ Lack of specialized personnel to manage and analyze data (7)

☐ Other (please describe) (8)
_____

Q30CSQUES Please list ANY questions relating to data or data collection regarding COMMUNITY SERVICES that you WISH you could answer but currently cannot.

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End of Block: Section 6: Community Services Data

Start of Block: Section 7: Limitations on Data Collection & Use

Final section: Limitations on data collection and use: The questions in this final section pertain to any data (e.g., intake/outcome, community services or other) that your organization might

WANT to collect or use but does NOT currently. This section is of utmost importance to this project so thank you for taking the time to complete it!

Q31ISMEET Does the software you use to collect your IN SHELTER animal-related data fulfill your current reporting needs?

- ○ Yes (1)
- ○ No (2)

Q31BISWSH Please elaborate on what information you wish you could collect from your IN SHELTER animal-related data?

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_____

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_____

_____

Q32CSMEET Does the software you use to collect your COMMUNITY SERVICES-related data fulfill your current reporting needs?

- ○ Yes (1)
- ○ No (2)

Q32BCSWSH Please elaborate on what information you wish you could collect from your COMMUNITY SERVICES-related data.

_____

_____

_____

_____

_____

Q33ASPIR Overall, would your organization like to do more with data (either shelter-related or community-related)?

- ○ Yes (1)
- ○ No, we are satisfied with our current data usage. (2)
- ○ Unsure (3)

Q34DOMORE What would help your shelter do more with data? **Select ALL that apply.**

- ☐ Learning more about how data could enhance animal care (1)
- ☐ Learning more about how data could facilitate shelter management (2)
- ☐ Learning more about how our data could improve our community services (3)
- ☐ Having more staff for data collection (4)
- ☐ Having more staff for data management/analysis (5)
- ☐ Having software that collected ALL of the data we want (6)
- ☐ Having software that easily produces the reports we want (7)
- ☐ Having better training to use our current software (8)
- ☐ Having better training around data management (9)
- ☐ Having more or better hardware and technology resources (10)
- ☐ Other (please describe) (11)

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Q35TELLUS We would love to know more! What else would you like to share about successes, challenges and barriers to data management and utilization in your shelter?

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End of Block: Section 7: Limitations on Data Collection & Use

Start of Block: Section 8: SAC Workbook Question

Q36SACWBK Have you read the new SAC Data Basics Workbook?

- ○ Yes (1)
- ○ No (2)

End of Block: Section 8: SAC Workbook Question

Start of Block: End of Survey

End of Survey **End of Survey.** The main researcher conducting this study is Dr. Jessica Reed at Cornell University's Maddie's Shelter Medicine Program. If you have questions, you may contact her at: jmr428@cornell.edu. If you have any questions or concerns regarding your rights as a subject in this study, you may contact the Institutional Review Board (IRB) for Human Participants at Institutional Review Board (IRB) for Human Participants at 607-255-5138 or access their website at http://www.irb.cornell.edu. You may also report your concerns or complaints anonymously through Ethicspoint online at www.hotline.cornell.edu or by calling toll free at 1-866-293-3077. Ethicspoint is an independent organization that serves as a liaison.

Q37FUWUS Follow-up: Would you be willing to have a follow-up conversation about your responses with one of our researchers? **Note**: This survey is anonymous unless you choose to share your name and contact information in the following question. Regardless, your responses are confidential and will be seen only by study personnel.

- ○ Yes (1)
- ○ No (2)

Q38CONTAC If you are willing to have a follow-up conversation, please provide your name and email address.

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End of Block: End of Survey